

# Corona Virus Preventative Measures



The health and welfare of Caravelle Hotel & Casino staff and guests is a top priority and just like you, we are following the everchanging impact of the Coronavirus on a federal level, regional level and in our local community. As the situation continues to unfold, we wanted to remind our guests of the measures that we are taking to keep you safe:

- Hand sanitizer stations are located inside our casino.
- Additional signage has been added to encourage proper hygiene practices.
- We continue to be diligent in cleaning high traffic areas and hard surfaces including slot machines.
- We have communicated health and safety tips to our staff to reinforce the importance of proper hand washing and hygiene protocols as the best defense against the coronavirus.
- We have issued disposable gloves to our staff for use during scheduled shifts.
- Staff are required to stay home when they or their family members are sick.
- Protocols are in place for staff returning from affected areas.
- Limiting total casino occupancy to fifty (50) people including staff per gaming area

We ask that guests to Caravelle Hotel & Casino keep in mind the following before, during, and after your visit:

- Wash your hands often and thoroughly with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Use an alcohol-based hand sanitizer when soap and water is not available.
- When coughing and sneezing, cover your nose and mouth with a tissue or cough and sneeze into your sleeves to prevent the spread of germs.
- Wipe down your phone(s) regularly as these are frequently touching many surfaces throughout your visit.
- If you are sick, please consider rescheduling your visit.

There are also decisions that impact our staff and guests that have been made with an abundance of caution or on the direction of public health advisories.

At this point, we have cancelled Caravelle Rewards Club member promotions and events scheduled for the remainder of the month of March. This includes the following:

- ❖ Tuesday evening Bingo
- ❖ Wednesday evening Bingo Bonanza
- ❖ Thursday evening Spin Thursdays
- ❖ Friday evening Splash of Cash
- ❖ Saturday evening Merchandise Giveaway
- ❖ Sunday evening Dining Promo
- ❖ Quarterly Jackpot Winners Party (March 19<sup>th</sup>)
- ❖ 80z All Stars Block Party (March 28<sup>th</sup>)
- ❖ Birthday Treats (March 30<sup>th</sup>)

The situation is fluid, though, and it is impossible to predict how the virus might spread and when we will resume our promotion schedule. We will continue to monitor developments and will notify guests and provide updates via our digital channels if the risk level rises to the point where we feel we need to postpone or cancel additional events. We hope that this does not become necessary, however health and safety is our top priority, and we will follow all guidance from local, regional and national public health officials.

Developments related to the spread of the Coronavirus are being updated daily. We want to assure you that we are closely monitoring information and are adjusting cleaning practices and other customer-facing interactions as necessary. For additional information please visit us at [www.caravellecasino.com](http://www.caravellecasino.com) or [facebook.com/caravellecasino](https://facebook.com/caravellecasino).

Thank you,

The Management of Caravelle Hotel & Casino